

Learning and Improving – the industry partner view Andy Smith, Operations Director



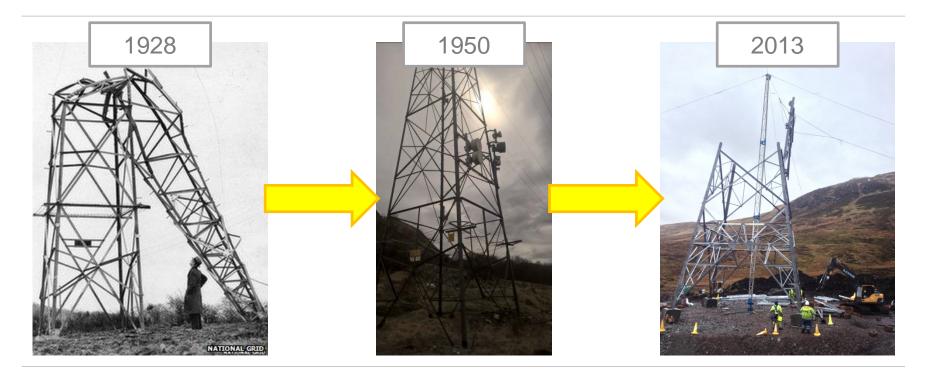
Andy Smith, Operations Director



My health and safety journey



Innovation in Power Transmission





Innovation in Power Transmission





Innovation in Power Transmission

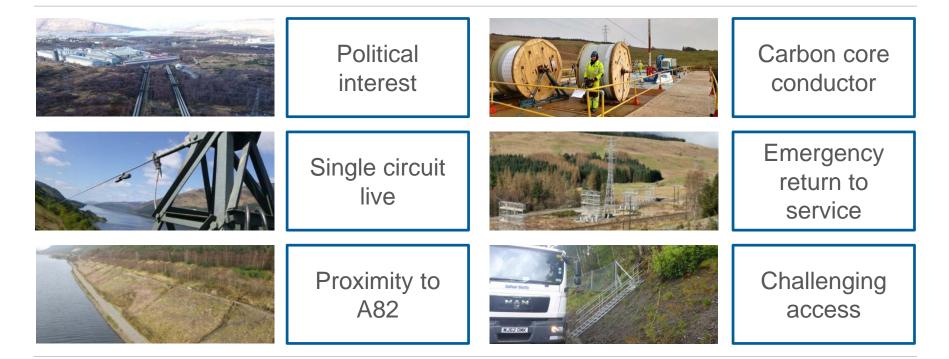




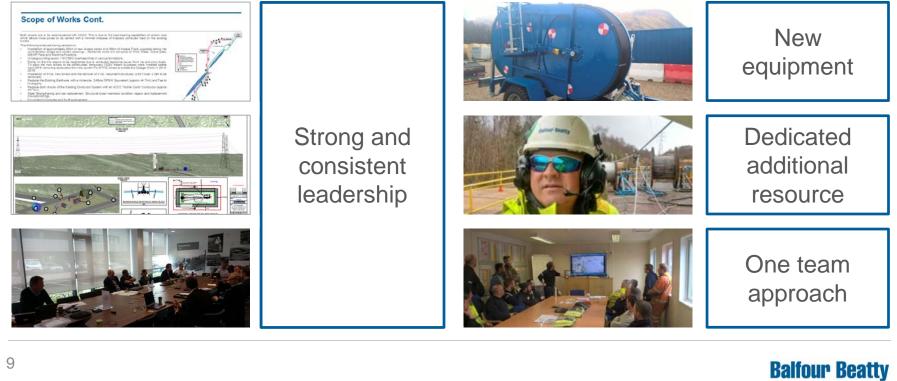
Fort Augustus to Fort William overhead line refurbishment project



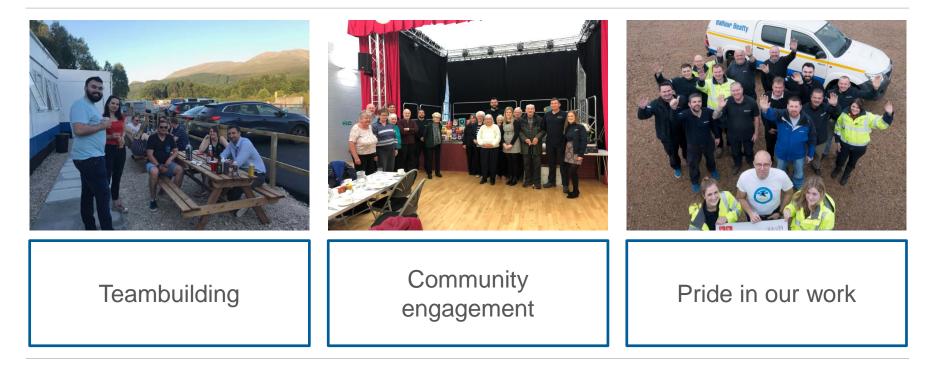
Fort Augustus to Fort William overhead line refurbishment



Learning and improving



Something strange happened!





What could be supporting or driving this approach?



Connecting the workforce to the business every day

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So how do we power improvement?







Proper engagement of our people drives improvement Innovation and technology can be a distraction Connecting supervisors positively creates lasting change



So how do we power improvement?

- We know that if we expect the best in people we will usually be proved right
- Why would this not apply to people who refurbish transmission lines or work in utilities and construction?
- How do we provide the environment where they can be trusted and empowered to think and thrive?
- We must trust our people and meaningfully connect them to our business

